

*Effective Date: July/24/2024*

*Last Revision Date: July/24/2024*

*Policy Owner: Ethics & Compliance*

# Product Safety and Quality Policy

## APPLICABLE AUDIENCE

This policy applies to all associates of Dollar Tree, Inc. and its subsidiaries and affiliates (collectively, “Dollar Tree”).

## PURPOSE AND OVERVIEW

At Dollar Tree, we provide safe, quality products that meet or exceed our regulatory obligations and customers’ expectations. Our value of operating with excellence extends across all aspects of our operations, from sourcing to delivery. This Policy represents our commitment to ensuring the safety, integrity, and quality of the products we sell to our customers.

## POLICY

As part of our dedication to product safety, integrity, and quality, we have established this Product Safety and Quality Policy to express and demonstrate our commitments to:

- **Compliance with Laws and Applicable Standards:** We are committed to complying with all applicable laws and regulations, adhering to GxP standards, and aligning with industry best practices to ensure the safety and quality of the products we sell;
- **Product Integrity:** We pledge to maintain the integrity and quality of all our products throughout their lifecycle, from sourcing to distribution, to point of sale, ensuring they meet or exceed our customers’ expectations. This includes our commitment to establishing and maintaining supplier programs to increase assurance that our suppliers also uphold our high standards;
- **Training and Awareness:** We will train and support our associates to ensure they understand the applicable product safety and quality processes and the importance of those processes;
- **Hygiene and Sanitation:** We will maintain clean and sanitary stores, facilities, equipment, and storage areas to prevent contamination and ensure the safety and quality of our products;
- **Traceability and Recall Effectiveness:** We will continuously review and enhance our traceability systems and recall procedures to promptly identify and remove any potentially unsafe or noncompliant products from our stores and distribution network; and
- **Continuous Improvement:** We are committed to continuously improving our programs, processes, procedures, and systems to enhance safety, quality, and customer satisfaction.

Failure to comply with this Policy or related procedures may result in disciplinary action, up to and including termination.



## CONTACT INFORMATION

Associates who have information or suspect that this Policy or related procedures may have been violated must report it to Ethics & Compliance or [Integrity Matters](#). Associates with questions about the Policy or related procedures should contact [Compliance@dollartree.com](mailto:Compliance@dollartree.com).