



Product & Packaging: Freshness

Required Guaranteed Shelf Life

Family Dollar requires that product has full "GSL" (Guaranteed Shelf Life) when it is received at one of our facilities. The GSL is negotiated with your Family Dollar buyer.

Example:

- An item has a total shelf life of 12 months from the manufacture date and a Guaranteed Shelf Life (GSL) commitment of 9 months at delivery.
- Product delivered with 8 months and 29 days or less remaining before it expires is considered "short-dated," and prevented from being received systematically.

Open Date Packaging & Shipping

All Private Brand and Control Brand packaging must include an open date code. The desired format = BEST BY MMDDYY for both the package and the carton.

All shipment documents (Bill of Lading, Pallet Sheets and/or Packaging Lists) must be detailed by expiration date or best if used by date.

We accept multiple expiration dates for the same SKU if the item is shipped on a separate pallet for each expiration date. Our lot control system requires entry and tracking at the pallet level.

No Short-Dated Product Permitted

Short-dated product will be rejected, returned, donated or destroyed. Any short-dated product may be found during or after receipt. If not rejected immediately during receipt, suppliers will have 10 days upon notification to determine whether to have it returned. Family Dollar will donate or destroy after 10 days.

All short-dated product incidents are subject to fees and penalties as described in the Chargeback Policy Appendix, no exceptions.

IMPORTANT:

Warehouse personnel are authorized to execute the policy without merchandising approval. Our Buyers will not over-ride this policy. Please be sure to verify every item with our Buyers to ensure that we have accepted your guaranteed shelf life (GSL) and **NOT** your total shelf life (TSL). All supplier partners and Buyers must agree to a GSL that delivers the freshest product possible for our customers.